

CATALOGUE OF LATINO OUTREACH INITIATIVES (C.L.O.I)

A RESOURCE GUIDE FOR
STATE AGENCIES BILINGUAL
RESOURCES AND SERVICES

2015 Edition



CATALOGUE OF LATINO OUTREACH INITIATIVES-CLOI:
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The Ohio Latino Affairs Commission is a state government agency with a statutory mandate to advise policy makers and elected officials on issues affecting Hispanic Ohioans, to connect the diverse Latino communities across the state, and to build the capacity of community organizations so they may better serve the fast growing Latino population of Ohio.

This guide should serve as a resource for community members and leaders to learn and utilize the wide array of services available to the Hispanic/Latino community in Ohio, while also serving as a directory to connect with state government employees in order to bridge the divide between constituencies and government. Additionally, CLOI can be used by state agencies in order to foster better relationships within state government and provide more efficient and effective services.

Disclaimer:

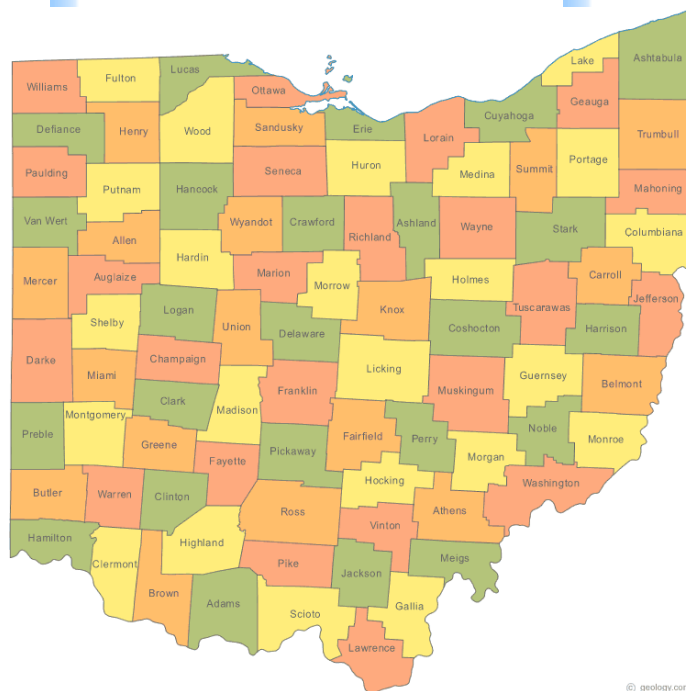
The contents found in this document were written to the best of the author's knowledge at the time of publication. All reasonable efforts were made to ensure that the information provided in this document is accurate.

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STATE GOVERNMENT AGENCIES

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- F) SERVICES IN DETAIL (if applicable)



<p>BUREAU OF WORKERS' COMPENSATION</p> <p>ph #: 1.800.644.6292</p>	 <p>bwc.ohio.gov</p>	<p>30 West Spring Street Columbus, OH 43215</p>
<p>Mission</p>	<p>BWC exists to protect injured workers and employers from loss as a result of workplace accidents, and to enhance the general health and well-being of Ohioans and the Ohio economy.</p>	
<p>List of Services/Programs</p>	<ul style="list-style-type: none"> ❖ Your Health: BWC's Division of Safety & Hygiene (DSH)- monthly safety update ❖ Consulting Services: Safety, industrial hygiene, and ergonomics ❖ Training Services ❖ Grant and Loan Programs: NEW Workplace Wellness Grant Program provides funding to employers for training and health risk reduction 	<ul style="list-style-type: none"> ❖ Medical providers: Bill payment look-up, claim documents, claim status, diagnosis information, MCO directory, provider guided tour and updated provider e-News, information videos
<p>Divisions/Offices</p>	<ul style="list-style-type: none"> ❖ Administrator's Office ❖ Operations Office ❖ Customer Service ❖ Legal Counsel and Ethics ❖ Fiscal and Planning Division 	<ul style="list-style-type: none"> ❖ Human Resources ❖ Medical Services ❖ Communications ❖ Actuarial Officer
<p>Key Contacts</p>	<ul style="list-style-type: none"> ❖ Stephen Buehrer, <i>Administrator/CEO</i>- 614.466.5223 ❖ Dale Hamilton, <i>Chief Operating Officer</i>- 614.728.2804 ❖ Tina Kielmeyer, <i>Field Operations Administrator</i>- 614.752.8660 ❖ Toni Brokaw, <i>Chief Human Resources</i>- 614.644.6045 ❖ Kelly Carey, <i>Legislative & Policy</i>- 614.728.6197 	<ul style="list-style-type: none"> ❖ Freddie Johnson, <i>Chief of Medical Services</i>- 614.644.7687 ❖ Bill Teets <i>Director of Communications</i>- 614.466.2609 ❖ Melony Bryant, <i>Minority & Small Business Advocate</i> 614.995.5023 ❖ Danyel Falcón <i>Employer Services Specialist</i> 614.779.0284
<p>Hispanic Outreach and Bilingual Services</p>	<ul style="list-style-type: none"> ❖ Electronic library of construction safety and health information presented in both English and Spanish ❖ New Employer Kit, written notice in Spanish ❖ Safety information in Spanish from the Occupational Safety & Health Administration's web site ❖ Pamphlet for non -Spanish speakers working with Spanish-speakers ❖ First report of an injury is in Spanish 	

BUREAU OF
WORKERS'
COMPENSATION

ph #: 1.800.644.6292




Bureau of Workers'
Compensation

bwc.ohio.gov

30 West Spring Street
Columbus, OH 43215

DIVISIONS	SERVICE DETAILS
Customer Contact 1.800.644.6292	<ul style="list-style-type: none">❖ The customer contact center is open from 7:30 a.m. to 5:30 p.m. EST.
Human Resources <i>Toni Brokaw</i> 614.466.6045	<ul style="list-style-type: none">❖ Responsible for the training and professional development of BWC employees.
Medical Services <i>Freddie Johnson</i> 614.644.7687	<ul style="list-style-type: none">❖ <u>Pharmacy benefits program</u>- Covers outpatient medications related to work injury.❖ <u>Medication Prior Authorization programs</u>- Ensures that injured workers only receive reimbursement for medications taken for a work-related injury or illness and have access to preferred drugs.
Communications <i>Bill Teets</i> 614.466.2609	<ul style="list-style-type: none">❖ Responsible for internal and external communications regarding BWC, including social media sites and media relations, customer correspondence, and employee communications.

<p>DEPARTMENT OF ADMINISTRATIVE SERVICES</p> <p>ph.#: 614.466.2000</p>	 <p>Department of Administrative S</p> <p>das.ohio.gov</p>	<p>30 East Broad Street Suite 4040 Columbus, OH 43215</p>
<p>Mission</p>	<p>DAS exists to provide quality centralized services, specialized support, and innovative solutions to state agencies, boards and commissions as well as local governments and state universities.</p>	
<p>List of Services/Programs</p>	<ul style="list-style-type: none"> ❖ Procure goods and services ❖ Recruit and train personnel ❖ Oversee state construction projects ❖ Process pay roll 	<ul style="list-style-type: none"> ❖ Deliver mail and information technology ❖ Secure equal access to the state workforce ❖ Lease and manage office space ❖ Print publications ❖ Variety of other services
<p>Divisions/Offices</p>	<ul style="list-style-type: none"> ❖ Equal Opportunity ❖ Human Resources ❖ Administrative Support 	<ul style="list-style-type: none"> ❖ General Services ❖ Collective Bargaining ❖ Information Technology
<p>Key Contacts</p>	<ul style="list-style-type: none"> ❖ Robert Blair, <i>Director</i>- 614.466.6511 ❖ Marissa Walter, <i>Human Resources Administrator</i>- 614.466.2136 ❖ Eric Harrell, <i>Chief Legal Counsel</i>- 614.995.1766 ❖ Jennifer Leymaster, <i>Chief Financial Officer</i>- 614.644.7340 	<ul style="list-style-type: none"> ❖ Beth Gianforcaro, <i>Dep. Dir. Communications & External Relations</i>- 614.644.8953 ❖ Chris Angles, <i>Central Service Agency Administrator</i>- 614.644.8837
<p>Hispanic Outreach and Bilingual Services</p>	<ul style="list-style-type: none"> ❖ Minority Business Enterprise: Encourages minority businesses in becoming certified. Latino businesses given great focus. <ul style="list-style-type: none"> ➤ Site includes detailed information on program details and benefits. Apply through Ohio Business Gateway . ❖ Equal Employment Opportunity: Visits workplaces to ensure fair and equal treatment of all employees. 	

DIVISIONS	SERVICE DETAILS
<p>Equal Opportunity <i>Richard M. Scott</i> 614.466.8380</p>	<ul style="list-style-type: none"> ❖ Supports minorities and socially disadvantaged citizens of Ohio. ❖ Supervises state agency actions regarding fair treatment and equal employment opportunities for state employees and applicants for state employment.
<p>General Services <i>Randall F. Howard</i> 6014.752.0003 or 614.466.4459</p>	<ul style="list-style-type: none"> ❖ Performs services including procurement, fleet management, insurance, printing, mail services, real estate, asset and facilities management and security services.
<p>Human Resources <i>Stephanie Loucka</i> 614.466.3463 <i>Customer Service</i> 614.466.8857 or 1.800.409.1205</p>	<ul style="list-style-type: none"> ❖ Overall administration of Ohio's human resources operations for state employees. ❖ Services include policy development, payroll and benefits administration, drug testing, recruiting, training and development. ❖ HR Customer Service: Call for questions regarding HR, benefits or payroll or hiring system, 8 a.m. to 5 p.m. weekdays
<p>Office of Collective Bargaining <i>Mike Duco</i> 614.466.0570</p>	<ul style="list-style-type: none"> ❖ Serves as the key representative of Ohio as an employer and negotiates all of Ohio's labor contacts.
<p>Office of Information Technology <i>Stu Davis</i> 614.466.6930</p>	<ul style="list-style-type: none"> ❖ Delivers statewide information technology and telecommunication services to state government agencies, boards, and commissions, as well as policy and standards development, lifecycle investment planning and privacy and security management.

<p>DEPARTMENT OF AGRICULTURE</p> <p>ph #: 614.728.6201</p>	 <p>agri.ohio.gov</p>	<p>8995 East Main Street Reynoldsburg, OH 43068</p>
<p>Mission</p>	<p>The Department of Agriculture strives to protect Ohio citizens by ensuring the safety of the state's food supply, maintaining the health of Ohio's animals and plant life, and creating economic opportunities for Ohio's farmers, food processors and agribusinesses.</p>	
<p>List of Services/Programs</p>	<ul style="list-style-type: none"> ❖ Apiary Program ❖ Auctioneers ❖ Century Farm Recognition ❖ Educational Tours/Speakers ❖ Fairs ❖ Farmland Preservation 	<ul style="list-style-type: none"> ❖ Grain Warehouse, Feed & Seed ❖ Gypsy Moth Program ❖ Ohio Grape Industries ❖ Pesticide and Fertilizer ❖ Plant Pest Control
<p>Divisions/Offices</p>	<ul style="list-style-type: none"> ❖ Administration Office ❖ Amusement Ride Safety ❖ Animal Health ❖ Apiary Program ❖ Business Management ❖ Communications ❖ Dairy Division ❖ Food Safety ❖ Human Resources 	<ul style="list-style-type: none"> ❖ Legal Office ❖ Meat Inspection ❖ Pesticide Regulation ❖ Plant Health ❖ Seed Program <p>Full List of Divisions/Offices</p>
<p>Key Contacts</p>	<ul style="list-style-type: none"> ❖ David T. Daniels, <i>Director of Agriculture</i>- 614.466.2732 ❖ Traci Orahood, <i>Human Resources Administrator</i>- 614.466.5339 ❖ Erica Pitchford Hawkins, <i>Communication Director</i>- 614.728.6211 ❖ Felicia Godbolt <i>Program Manager</i> 614.466-7313 	<ul style="list-style-type: none"> ❖ Cathy Dodson, <i>Chief Financial Officer</i>- 614.466.6754 ❖ Michael Rodgers, <i>Chief Legal Counsel</i>- 614.728.6204 ❖ Steve Swayne, <i>Chief Information Officer</i>- 614.728.6233 ❖ Patrice Davis <i>Outreach Coordinator</i> 614.466-8380
<p>Hispanic Outreach Services</p>	<ul style="list-style-type: none"> ❖ Cooking with Kids: The New Mexico organization has composed a hands-on elementary curriculum teaching children about eating fresh, affordable, and diverse foods. Bilingual (English & Spanish) food-based 	

curriculum for sale.

- ❖ The toll-free USDA Meat and Poultry hotline is available in English and Spanish, from 10 a.m. to 4 p.m. on weekdays, 1.888.MPHotline (1.888.674.6854).

DIVISIONS	SERVICE DETAILS
Administration David T. Daniels 614.466.2732 administration@agri.ohio.gov	<ul style="list-style-type: none"> ❖ Policy oversight for all other divisions ❖ Communications, legal, financial, technological and personnel support
Business Management 614.466.3692 business@agri.ohio.gov	<ul style="list-style-type: none"> ❖ Coordinates ODA's budget, payroll, and billing services
Communications Erica Pitchford Hawkins 614.752.9817 communications@agri.ohio.gov	<ul style="list-style-type: none"> ❖ Provides information to the public and media through news releases ❖ Publishes the department's annual report, brochures, and fact sheets ❖ Plans special events
Dairy 614.466.5550 dairy@agri.ohio.gov	<ul style="list-style-type: none"> ❖ Strives to assure Ohioans have a safe and wholesome supply of dairy products ❖ Performs continual lab tests on products to detect harmful levels of bacteria, antibiotics, and foreign substances among others
Food Safety 614.728.6250 foodsafety@agri.ohio.gov	<ul style="list-style-type: none"> ❖ Keeps an updated list of product recalls. ❖ Provides education on Food Safety, security alert, training programs, etc. ❖ Regulates over-the-counter drugs, retail foods, dietary supplements, cottage foods, and home bakeries
Human Resources 614.466.4595 hr@agri.ohio.gov	<ul style="list-style-type: none"> ❖ Recruits employees ❖ Administers labor relations policy and promotes professional development ❖ Oversees the Equal Employment Opportunity compliance
Legal Office 614.728.6430 legal@agri.ohio.gov	<ul style="list-style-type: none"> ❖ Works with department administrators to take appropriate legal actions against non-compliers with Ohio's agricultural laws and regulations
Meat Inspection 614.728.6260 meat@agri.ohio.gov	<ul style="list-style-type: none"> ❖ Regulates 296 meat and poultry establishments statewide. ❖ Verify that each establishment produces safe, wholesome, and properly labeled products in a sanitary environment.

<p>DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES</p> <p>ph. #: 614.466.2596</p>		<p>30 East Broad Street 8th Floor Columbus, OH 43215</p>
<p>Mission</p>	<p>The Ohio Department of Mental Health and Addiction Services strives to provide statewide leadership of a first-rate mental health and addiction prevention, treatment and recovery system that is effective and appreciated by all Ohioans.</p>	
<p>List of Services/Programs</p>	<ul style="list-style-type: none"> ❖ Driver Intervention ❖ Forensic Services ❖ Problem Gambling ❖ Drug-Free Safety Program 	<ul style="list-style-type: none"> ❖ Suicide Prevention ❖ Early Childhood Mental Health ❖ Residency and Training
<p>Divisions/Offices</p>	<ul style="list-style-type: none"> ❖ Chief's Office ❖ Fiscal Office ❖ Human Resources ❖ Forensic Services 	<ul style="list-style-type: none"> ❖ Cultural Competence ❖ Patient Care System ❖ Women's Network
<p>Key Contacts</p>	<ul style="list-style-type: none"> ❖ Tracy J. Plouck, <i>Director</i>- 614.466.2596 ❖ Mark Hurst, M.D., <i>Medical Director</i>- 614.466.2337 ❖ Orman Hall, <i>Director of the Governor's Cabinet Opiate Action Team</i>- 614.644.8452 ❖ Dave Colletti, <i>Hospital Services Assistant Director</i>- 614.466.8404 	<ul style="list-style-type: none"> ❖ Anita Lieser, <i>Grants Administrator</i>- 614.466.6386 ❖ Janel Pequignot, <i>Licensure & Certification</i>- 614.466.1590 ❖ Eric Wandersleben, <i>Media Relations</i>- 614.728.5090 ❖ Molly Stone <i>Ohio MHAS</i> 614.728-6866
<p>Hispanic Outreach and Bilingual Services</p>	<ul style="list-style-type: none"> ❖ Urban Minority Alcoholism and Drug Abuse Outreach Program- strives to prevent alcohol abuse among African and Hispanic Americans in Ohio ❖ Culturally Diverse Resources, in Spanish, Somali, ASL, and other languages (scroll to bottom of page) ❖ Outcomes Instruments, in Chinese, Spanish, Japanese, Russian, Korean, Vietnamese, and Somali ❖ National Suicide Prevention Lifeline in Spanish 	

DEPARTMENT OF MENTAL
HEALTH AND ADDICTION
SERVICES

ph. #: 614.466.2596




30 East Broad Street
8th Floor
Columbus, OH 43215


DIVISIONS	SERVICE DETAILS
Toll-Free 1.877.275.6364 1.888.636.4889 614.466.7228 (local)	<ul style="list-style-type: none"> ❖ Consumers and families seeking information and referrals to mental health services and organizations state wide ❖ Serves as a single point of entry to OhioMHAS for complaints, grievances and appeals
National Suicide Prevention Lifeline 1.800.273.TALK (8255)-English 1.888.628.9454- Spanish	<ul style="list-style-type: none"> ❖ Call if you or someone you know is in crisis
Media Relations and e-Update Subscriptions <i>Eric Wandersleben</i> 614.728.5090	<ul style="list-style-type: none"> ❖ Handles the MHAS relations with the media ❖ Updates member subscriptions
Where to Get Help Click on this link	<ul style="list-style-type: none"> ❖ Find assistance you need/mental health providers near you by clicking on your county

<p>DEVELOPMENT SERVICES AGENCY</p> <p>Ph #: 800.848.1300</p>	 <p>development.ohio.gov</p>	<p>77 South High Street 29th Floor Columbus, Ohio 43215</p>
<p>Mission</p>	<p>The Ohio Development Services Agency exists to establish and implement Ohio's new economic development strategy, while supporting business, individuals and communities in the state. This agency offers programs that help Ohio's most vulnerable citizens, and remains committed to constant improvement while providing excellent customer service.</p>	
<p>List of Services/Programs</p>	<ul style="list-style-type: none"> ❖ Business Assistance ❖ Advanced Energy and Efficiency Programs ❖ Ohio Minority Business Bonding Program ❖ Ohio Minority Business Direct Loan Program ❖ The Collateral Enhancement Program 	<ul style="list-style-type: none"> ❖ Ohio Capital Access Program ❖ Affordable Housing Programs ❖ Homelessness and Supportive Housing Program ❖ Training and Technical Assistance Program ❖ Community and Economic Development Program
<p>Divisions/Offices</p>	<ul style="list-style-type: none"> ❖ Ohio Minority Business Advisory Council ❖ Advanced Energy and Efficiency Office ❖ Governor's Office of Appalachia 	<ul style="list-style-type: none"> ❖ Legal Office ❖ Legislative Services Office ❖ The Office of Research
<p>Key Contacts</p>	<ul style="list-style-type: none"> ❖ David Goodman, <i>Director</i>- 614.466.3379 ❖ Diane Lease, <i>Chief Legal Counsel</i>- 614.466.5017 ❖ Susan Boothe, <i>Chief Human Resources Officer</i>- 614.466.2072 ❖ Ezra Escudero, <i>Deputy Chief (B) Office of Business Assistance</i>- 614.644.5059 	<ul style="list-style-type: none"> ❖ Jacqueline T. Williams, <i>Minority Business Development Division Chief</i>- 614.466.5700 ❖ Sadicka White, <i>Community Services Division Chief</i>- 614.466.5863 ❖ David Zak, <i>Business Services Division Chief</i>- 614.466.3379

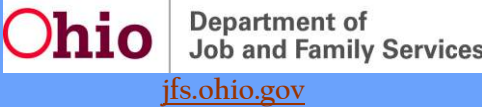
<p>DEVELOPMENT SERVICES AGENCY</p> <p>Ph #: 800.848.1300</p>	 <p>Ohio Development Services Agency</p> <p>development.ohio.gov</p>	<p>77 South High Street 29th Floor Columbus, Ohio 43215</p>
<p>Hispanic Outreach and Bilingual Services</p>	<ul style="list-style-type: none"> ❖ The website may be translated into Spanish. ❖ The website has a tab labeled “Minority” which outlines services provided for minority businesses in Ohio ❖ Application for the Home Energy Assistance Program is available in Spanish. ❖ The Minority Development Financing Advisory Board (MDFAB) creates employment opportunities for the minority business community in Ohio. ❖ The Minority Business Assistance Centers provide a wide range of development services to new and existing business owners in Ohio. ❖ The Ohio Minority Business Advisory Council (OMBAC) exists to assist the Directors of this department in matters regarding Ohio’s minority business community. ❖ The Civil Rights and Fair Housing program strives to ensure nondiscrimination and equal opportunity statutes and regulations in the state of Ohio. 	

DIVISIONS	SERVICE DETAILS	
<p>Minority Business Assistance Center 614.252.8005</p>	<ul style="list-style-type: none"> ❖ Provides business development services to new and existing owners. ❖ Staffed with certified business counselors to provide entrepreneurs with loan and bond packaging services, management, technical, financial and contract assistance. 	
<p>Minority Business Development Division 614.466.5700</p>	<ul style="list-style-type: none"> ❖ Helps create a business environment in Ohio sensitive to the particular needs of minority business enterprises. ❖ Assists in growth and development of minority business enterprises. 	
<p>Business Services Division 614.466.3379</p>	<ul style="list-style-type: none"> ❖ Provides resources to assist businesses as they grow. ❖ Works with JobsOhio to offer comprehensive packages of financial and technical assistance resources. 	
<p>Operations Division 614.466.3379</p>	<ul style="list-style-type: none"> ❖ Promotes programs and services of the ODOD. ❖ Writes press releases on the state’s development efforts. 	
<p>Community Services Division 614.466.5863</p>	<ul style="list-style-type: none"> ❖ Assists the community in efforts to build stronger and healthier community ❖ Partners with local governments and nonprofit organizations ❖ Provides technical and financial assistance 	

<p>DEPARTMENT OF EDUCATION</p> <p>ph #: 877-644-6338</p>	 <p>education.ohio.gov</p>		<p>25 South Front Street Columbus, Ohio 43215</p>
<p>Mission</p>	<p>The mission of the Ohio Department of Education is to raise students' expectations, build educators' and families' capacity, and improve Ohio schools' results.</p>		
<p>List of Services/Programs</p>	<ul style="list-style-type: none"> ❖ Apply for/renew a teaching license ❖ Find a teaching job ❖ Find test materials ❖ Find information for students with disabilities 	<ul style="list-style-type: none"> ❖ Prepare for preschool and kindergarten ❖ Obtain a GED ❖ Compare Ohio schools and report cards ❖ Learn about Career Technical Education 	
<p>Divisions/Offices</p>	<ul style="list-style-type: none"> ❖ Administrator Office ❖ Teacher Resources 	<ul style="list-style-type: none"> ❖ Community Resources ❖ Parent Resources 	
<p>Key Contacts</p>	<ul style="list-style-type: none"> ❖ Dr. Richard A. Ross, <i>Superintendent of Public Instruction</i>- 877.644.6338 ❖ John Charlton, <i>Associate Director for Media Relations</i>- 614.728.5959 	<ul style="list-style-type: none"> ❖ Daniel Badea, <i>Curriculum and Assessment</i>- 614.387.2189 ❖ Kimberly Basil, <i>Human Resources</i>- 614.387.2186 	
<p>Hispanic Outreach and Bilingual Services</p>	<ul style="list-style-type: none"> ❖ School districts provide communications to parents in a language the parents can understand. ❖ Carl D. Perkins Act-2006 requires that all students including special populations (i.e. Latino students) will have access to career-technical education programs and services at secondary and post-secondary levels. ❖ Continuous collaboration with the Ohio Commission on Hispanic/Latino Affairs by supporting education campaigns aimed at helping the Latino community be better informed about programs and services. ❖ Federal Programs Office administers the Title I Part-C migrant education grant. These funds are sub-granted/allocated to school districts that operate summer school programs for migrant children. ❖ As part of Title III of No Child Left Behind Act, Ohio received \$7,684,932 to support the education of LEP and immigrant students for the 2007-2008 school year. ❖ Although no multilingual hotline, customer service can redirect calls to bilingual staff member when there is a need to communicate in Spanish. ❖ Several documents and forms translated into Spanish. ❖ Bilingual forms of printed tests in Spanish 		

<p>DEPARTMENT OF HEALTH</p> <p>ph #: 614.466.3543</p>	 <p>www.odh.ohio.gov/</p>	<p>246 North High Street Columbus, Ohio 43215</p>
<p>Mission</p>	<p>ODH strives to protect and improve the health of all Ohioans.</p>	
<p>List of Services/Programs</p>	<ul style="list-style-type: none"> ❖ Abstinence Education ❖ Alcohol/Drug Testing ❖ Child and Family Health Services ❖ Dental Care and Health Services ❖ Environmental Health ❖ Genetic Services 	<ul style="list-style-type: none"> ❖ HIV/AIDS ❖ Public Health ❖ Safe Neighborhoods ❖ Tobacco Use ❖ Zoonotic Diseases ❖ Click here for a complete list
<p>Divisions/Offices</p>	<ul style="list-style-type: none"> ❖ Division of Family and Community Health Services ❖ Quality Assurance ❖ Division of Prevention and Health Promotion ❖ The Office of Management Information Systems 	<ul style="list-style-type: none"> ❖ Employee Services ❖ Financial Affairs ❖ Performance Improvement ❖ Government Affairs ❖ Public Affairs ❖ The Office of Local Health Department Support ❖ The Office of General Counsel
<p>Key Contacts</p>	<ul style="list-style-type: none"> ❖ Ted Wymyslo, <i>Director</i>- 614.466.2253 ❖ Arlene Kleinman, <i>Recruitment Manager</i>- 614.466.2434 ❖ Steve Wagner, <i>Chief the Division of Prevention and Health Promotion</i>- 614.644.8629 	<ul style="list-style-type: none"> ❖ Lance Himes, <i>General Counsel</i>- 614.466.4882 ❖ Robert Jennings, <i>Public Affairs</i>- 614.644.8562 ❖ Harry Kamdar, <i>Office of Financial Affairs</i>- 614.752.8325
<p>Hispanic Outreach and Bilingual Services</p>	<ul style="list-style-type: none"> ❖ Education Materials for the Public, including Oral Health Fact Sheets, Early Childhood Caries (Baby Bottle Tooth Decay) Educational Materials, and other sources available in English and Spanish ❖ Ohio Health Start Guidelines 2013 in Spanish ❖ Women, Infants & Children (WIC), a Special Supplemental Nutrition Program that helps eligible pregnant and breastfeeding women, infants and children up to 5 years. Available in English, Spanish and Somali ❖ Primary Care and Rural Health Programs- funds agencies that serve 	

	<p>the uninsured and underserved minorities in Ohio, including many Latinos.</p> <ul style="list-style-type: none"> ❖ Recruitment initiatives to hire Hispanic/Latin employees carried out by Arlene Kleinman, 614.644.2434 ❖ The U.S. Department of Health has designated April as National Minority Health Month. ODH works to raise awareness and advance health equity activities because racial and ethnic minorities experience the worst health outcomes.
DIVISIONS	SERVICES DETAILS
<p>Immunization 800.282.0546</p>	<ul style="list-style-type: none"> ❖ Reduces and eliminates vaccine-preventable diseases in Ohio’s children, adolescents and adults ❖ Seeks to prevent 17 vaccine-preventable diseases with currently available vaccines
<p>Office of Public Affairs 614.644.8562</p>	<ul style="list-style-type: none"> ❖ Assists media personnel in scheduling interviews, gathering data and fulfilling records requests ❖ Online Data Warehouse informing the public of the most frequently requested statistics
<p>Ohio AIDS/HIV Hotline 800.332.AIDS (2437)</p>	<ul style="list-style-type: none"> ❖ Anonymous and free statewide hotline answers questions about HIV, STDs, hepatitis and TB. ❖ Hotline operators provide callers with information on several topics, including transmission, prevention methods, and referrals for testing and HIV care,
<p>WIC Program 614.644.8006</p>	<ul style="list-style-type: none"> ❖ Supplemental nutrition program for women, infants and children up to five years who are at health risk due to inadequate nutrition ❖ Provides nutrition educations, breastfeeding education and support, supplemental and highly nutritious foods such as cereal, eggs, milk, whole grains, fruits and vegetables
<p>Bureau of Public Health Preparedness 614.644.8629</p>	<ul style="list-style-type: none"> ❖ Assure an effective statewide health response through planning and collaboration ❖ Emergencies are addressed 24 hours/day at local health departments.
<p>Bureau of Environmental Health 614.644.8480</p>	<ul style="list-style-type: none"> ❖ Hopes to lessen the amount of Ohioan’s who suffer from environmental health issues
<p>Division of Prevention and Health Promotion 614.644.8629</p>	<ul style="list-style-type: none"> ❖ Contributes to the mission of the Ohio Department of Health by carrying out the prevention of disease and promotion of health

<p>DEPARTMENT OF JOB AND FAMILY SERVICES</p> <p>ph #: 800.686.1556</p>	 <p>jfs.ohio.gov</p>	<p>30 East Broad Street 32nd Floor Columbus, Ohio 43215</p>
<p>Mission</p>	<p>The Ohio Department of Job and Family Services helps Ohioans improve the quality of their lives by providing job training, Medicaid, food and cash assistance, child support, and other crucial services to improve on the wellbeing of the average Ohio resident.</p>	
<p>List of Services/Programs</p>	<ul style="list-style-type: none"> ❖ Job training ❖ Medicaid ❖ Unemployment ❖ Food Assistance ❖ Cash Assistance 	<ul style="list-style-type: none"> ❖ Child Support ❖ Protective Services ❖ Foster Care & Adoption ❖ Child Care
<p>Divisions/Offices</p>	<ul style="list-style-type: none"> ❖ Office of Workforce Development ❖ Office of Unemployment Compensation ❖ Department of Medicaid ❖ Office of Family Stability ❖ Legal & Acquisition Services 	<ul style="list-style-type: none"> ❖ Office of Families and Children ❖ Division of Child Care ❖ Office of Child Support ❖ Communications ❖ Fiscal and Monitoring Services
<p>Key Contacts</p>	<ul style="list-style-type: none"> ❖ Cynthia C. Dungey, <i>Director</i>- 614.466.6283 ❖ Benjamin Johnson, <i>Communications</i>- 614.466.6650 ❖ Sharon Fletcher, <i>Fiscal & Monitoring Services Admin</i>- 614.728.8490 ❖ Carolina Silva (B) MPA 614-728-2832 	<ul style="list-style-type: none"> ❖ Tiffany J. Richardson, <i>Dep. Dir. of Office of Employee and Business Services</i>- 614.466.2455 ❖ Maria Goeser <i>State Monitor Advocate</i> 614.466-0775 ❖ Jorge Irizarry <i>EEO Manager</i> 614-995-7769 <hr/> <p>(B)-Bilingual</p>
<p>Hispanic Outreach and Bilingual Services</p>	<ul style="list-style-type: none"> ❖ In compliance with Title VI, ODJFS ensures that all Limited English Proficient immigrants have full access to their services and benefits. ❖ List of Workforce Investment Act Services for Individuals with Limited English Proficiency. ❖ The Bureau of Civil Rights (Link in Spanish) ensures through education, monitoring and enforcement that all customers receive equal rights and benefits. ❖ The Ohio Farm Worker Program provides information for migrant farm workers and employs bilingual staff to communicate with migrant farmers. ❖ Language Line Services, 1-800-Translate, Multilingual Solutions, TeleInterpreters and a variety of other agencies provide access to interpreters in over 160 languages. Link here. ❖ Discrimination Complaint Form available in English, Spanish, Arabic, Russian and Somali. ❖ Workforce Investment Act Complaint Procedure Brochure in English, Spanish, Arabic, Russian, Somali, and Chinese. ❖ The Bureau of Civil Rights provides training and technical assistance to the 	

	<p>county agencies in relation to the Latino and other minority communities in Ohio.</p> <ul style="list-style-type: none"> ❖ ODJFS hosts a Cultural Diversity Training Conference for its employees.
Divisions	Services Details
<p>Communications 614.466.6650</p>	<ul style="list-style-type: none"> ❖ Responds to media inquiries. ❖ Develops pamphlets and brochures to inform public about ODJFS programs and services. ❖ Holds media events.
<p>Office of Workforce Development 1.888.296.7541</p>	<ul style="list-style-type: none"> ❖ Unemployment compensation ❖ Local training services and One-Stop information ❖ Apprenticeship, Veterans and Labor Market ❖ Foreign Labor Certification ❖ Lay-off related help
<p>Office of Unemployment Compensation 1.888.642.8203</p>	<ul style="list-style-type: none"> ❖ Translators for Spanish, Somali, Arabic, Mandarin, Russian, Ukrainian, Vietnamese, Burmese, Korean, Serbo-Croatian, Polish, Hindi and Hungarian. ❖ Help finding a job, filing an unemployment claim and checking its status. ❖ Deals with labor disputes, finds tax forms.
<p>Office of Family Stability 614.466.4815</p>	<ul style="list-style-type: none"> ❖ Prevention, Retention, and Contingency Program ❖ Refugee Social Services and Medical Assistance ❖ Commodity Supplemental Food Program ❖ The Emergency Food Assistance Program ❖ Food Assistance ❖ Cash Programs ❖ Disability Financial Assistance ❖ Refugee Cash Assistance
<p>Office of Child Support 1.800.686.1556</p>	<ul style="list-style-type: none"> ❖ Paternity Establishment ❖ Medical Support ❖ Collections and Disbursement ❖ Change to a Child Support Order ❖ Termination of Support and Services
<p>Office of Families and Children 614.466.1213</p>	<ul style="list-style-type: none"> ❖ Ensure that Ohio's children, youth and vulnerable adults have a safe and permanent family that nurture and promote their overall well-being ❖ Partners with public and private agencies to support the delivery of services ❖ Responsible for state level administration and oversight of programs that prevent child abuse and neglect ❖ Birth, foster and adoptive services

<p>DEPARTMENT OF DEVELOPMENTAL DISABILITIES</p> <p>ph #: 1.800.617.6733</p>	 <p>dodd.ohio.gov</p>	<p>30 East Broad Street 13th Floor Columbus, Ohio 43215</p>
<p>Mission</p>	<p>The Ohio Department of Developmental Disabilities oversees a statewide system of services and support for Ohioans with developmental disabilities and their families.</p>	
<p>List of Services/Programs</p>	<ul style="list-style-type: none"> ❖ Behavior Supports ❖ Major Unusual Incidents ❖ Medication Administration ❖ Incident Tracking System and Training 	<ul style="list-style-type: none"> ❖ Nursing Continuing Education ❖ Health and Welfare Alerts ❖ Medicaid Information ❖ Residential Services
<p>Divisions/Offices</p>	<ul style="list-style-type: none"> ❖ Administrative Office ❖ Legislative Affairs and Communications ❖ Fiscal Administration ❖ Human Resources ❖ Legal and Oversight 	<ul style="list-style-type: none"> ❖ Medicaid Development and Administration ❖ Information Technology Services ❖ Policy & Strategic Direction
<p>Key Contacts</p>	<ul style="list-style-type: none"> ❖ John Martin, <i>Director</i>- 614.466.0129 ❖ Ginnie Whisman, <i>Dep. Dir. Of Residential Resources</i>- 614.644.6319 ❖ Ann Rengert, <i>Dep. Dir. Fiscal Admin.</i>- 614.466.1962 ❖ Antoinette Wallace, <i>Dep. Dir. Human Resources</i>- 614.466.3139 ❖ Bryant Young, <i>Dep. Dir. IT Services</i>- 614.466.2201 	<ul style="list-style-type: none"> ❖ Kate Haller, <i>Dep. Dir. Legal and Oversight</i>- 614.466.5216 ❖ Patrick Stephan, <i>Dep. Dir. Medicaid Development & Admin</i>- 614.728.2736 ❖ Zachary Haughawout, <i>Dep. Dir. Legislative Affairs</i>- 614.644.0265 ❖ Monty Kerr, <i>Dep. Dir. Policy & Strategic Direction</i>- 614.466.3434
<p>Hispanic Outreach and Bilingual Services</p>	<ul style="list-style-type: none"> ❖ The Positive Culture Initiative (PCI) supports all people within Ohio while focusing on creating healthy relationships. ❖ April is Minority Health Month, which raises awareness about health issues affecting racial and ethnic minorities ❖ October is National Disability Employment Awareness Month, which raises awareness towards an inclusive workforce 	

DIVISIONS	SERVICE DETAILS
Report Abuse & Neglect 1.800.617.6733	<ul style="list-style-type: none"> ❖ Call to report abuse, neglect and theft occurring to an individual with a developmental disability
Report Fraud 614.466.6670	<ul style="list-style-type: none"> ❖ Call to report fraud being committed by a provider
Columbus Developmental Center <i>D. Michael Snow</i> 614.272.0509	<ul style="list-style-type: none"> ❖ Serves 107 people who live in different homes in a campus setting ❖ Majority of people are diagnosed with severe and profound challenges ❖ Center provides support with daily living, health care and social skills development
Major Unusual Incident and Registry Unit 1.866.313.6733	<ul style="list-style-type: none"> ❖ Takes immediate actions following reported Major Unusual Incidents, protecting the individual from further harm and determining the cause of the incident

**DEPARTMENT OF
NATURAL RESOURCES**

ph #: 614.265.6565



www2.ohiodnr.gov

2045 Morse Road
Columbus, Ohio 43229

Mission	The Department of Natural Resources serves to ensure a balance between the wise use and protection of our natural resources for the benefit of all.	
List of Services/Programs	<p>Over 100 programs covering topics such as:</p> <ul style="list-style-type: none"> ❖ Business/Industry ❖ Education/Outdoor Skills ❖ Fire Management and Protection ❖ Safety ❖ Technical Assistance ❖ Grants 	<ul style="list-style-type: none"> ❖ and Management ❖ Mining and drilling ❖ Protection and preservation ❖ Recreational ❖ Reforestation ❖ Research ❖ Volunteer
Divisions/Offices	<ul style="list-style-type: none"> ❖ Director's Office ❖ Communications ❖ Engineering ❖ Human Resources 	<ul style="list-style-type: none"> ❖ Information Tech ❖ Law Enforcement ❖ Coastal Management ❖ Budget & Finance
Key Contacts	<ul style="list-style-type: none"> ❖ James Zehringer, <i>Director</i>- 614.265.6879 ❖ Jackie Sebastian, <i>Labor Relations Officer</i>- 614.265.6918 ❖ Josiah Wade, <i>Office of Communications</i>- 614.265.6809 	<ul style="list-style-type: none"> ❖ Toby Wagner, <i>Law Enforcement Chief</i>- 614.265.6817
Hispanic Outreach and Bilingual Services	❖ No specific outreach initiatives at this time.	
DIVISIONS	SERVICE DETAILS	
Wildlife 1.800.WILDLIFE	❖ Manages hunting, trapping, and fishing regulations and activity in Ohio	
Ohio State Parks 1.866.OHIOPARKS	<ul style="list-style-type: none"> ❖ Manages Ohio parks' overnight stays, hiking, and other activities including golf and swimming ❖ Manages Ohio's Adopt-A-Trail program ❖ Takes care of Canal Lands 	
Watercraft 1.877.4BOATER	<ul style="list-style-type: none"> ❖ Boat registration ❖ Education and safety regarding boating ❖ Provides information on boating laws and required safety equipment 	
Forestry 1.877.247.8733	<ul style="list-style-type: none"> ❖ Provides forest maps and index of Ohio trees ❖ Promotes sustainable use and protection of Ohio's private and public forest lands 	

<p>DEPARTMENT OF PUBLIC SAFETY</p> <p>ph #: 614.466.3383</p>	 <p>OHIO DEPARTMENT OF PUBLIC SAFETY SAFETY • SERVICE • PROTECTION</p> <p>publicsafety.ohio.gov</p>	<p>1970 West Broad Street Columbus, Ohio 43223</p>
<p>Mission</p>	<p>The Ohio Department of Public Safety serves to save lives, reduce injuries and economic loss, administer motor vehicle laws, and preserve the safety and well-being of all Ohioans with the most cost-effective and service-oriented methods available.</p>	
<p>List of Services/Programs</p>	<ul style="list-style-type: none"> ❖ Bureau of Motor Vehicles: <ul style="list-style-type: none"> ➤ Vehicle Registration ➤ Organ & Tissue Donor ➤ Driving Test ❖ Emergency Management Agency <ul style="list-style-type: none"> ➤ Training Sessions ➤ EMA Kids ❖ Emergency Medical Services <ul style="list-style-type: none"> ➤ Trauma Rehab Registration ➤ Acute Care Registry ➤ EMS Incident Report 	<ul style="list-style-type: none"> ❖ Investigative Unit <ul style="list-style-type: none"> ➤ Compliment/Complaint form ➤ Sober Truth Request ➤ Statistical Reports ❖ Ohio Traffic Safety Office <ul style="list-style-type: none"> ➤ Child Passenger Safety ➤ Motorcycle Ohio ➤ Driver Training Materials/List of Schools
<p>Divisions/Offices</p>	<ul style="list-style-type: none"> ❖ Bureau of Motor Vehicles ❖ Emergency Management Agency ❖ Emergency Medical Services ❖ Homeland Security 	<ul style="list-style-type: none"> ❖ Investigative Unit ❖ Office of Criminal Justice Services ❖ Ohio State Highway Patrol ❖ Ohio Traffic Safety Office
<p>Key Contacts</p>	<ul style="list-style-type: none"> ❖ John Born, <i>Director</i>- ❖ Joe Andrews, <i>Communications Director</i>- 614.466.6178 ❖ Lindsey Bohrer, <i>Bureau of Motor Vehicles</i>- 614.752.6585 ❖ Tamara McBride, <i>Emergency Management Agency</i>- 614.799.3695 	<ul style="list-style-type: none"> ❖ Kristen Castle, <i>Office of Criminal Justice Services</i>- 614.728.4623 ❖ Julie Hinds, <i>Ohio Investigative Unit</i>- 614.752.2401 ❖ China Dodley, <i>Emergency Medical Services</i>- 614.466.2551 ❖ Sandra Lopez PA I 614.387-3291
<p>Hispanic Outreach and Bilingual Services</p>	<ul style="list-style-type: none"> ❖ ODPS Kids' Website info in Spanish and English ❖ Various materials regarding vehicle occupant safety and driving available in English and Spanish ❖ Talk, Listen, Connect: Helping Families During Military Deployment includes bilingual materials for children and adults ❖ International Association of Chiefs of Police ❖ Business Procurement Guide for Minority Business 	

DEPARTMENT OF PUBLIC SAFETY



1970 West Broad Street
Columbus, Ohio 43223

ph #: 614.466.3383

publicsafety.ohio.gov

DIVISIONS	SERVICE DETAILS
Bureau of Motor Vehicles 614.752.7500	<ul style="list-style-type: none"> ❖ Oversees driver and motor vehicle licensing and registration.
Emergency Management Agency 614.889.7150	<ul style="list-style-type: none"> ❖ Disaster response and recovery. ❖ Education, training, planning, preparedness, improving communication across the state.
Emergency Medical Services 800.233.0785	<ul style="list-style-type: none"> ❖ Oversees training and certification of emergency medical technicians and firefighters.
Criminal Justice Services 888.448.4842	<ul style="list-style-type: none"> ❖ Identifies justice issues ❖ Evaluates programs ❖ Develops technology, training, and products for criminal justice professionals and communities.
Homeland Security 614.387.6171	<ul style="list-style-type: none"> ❖ Oversees licensing and regulation of private investigators and security guards
State Highway Patrol 614.466.2660	<ul style="list-style-type: none"> ❖ Offers state-wide emergency response services. ❖ Investigates criminal activities on state-owned property ❖ Provides security to the governor and other public figures.

DEPARTMENT OF
REHABILITATION AND
CORRECTION

ph #: 614.752.1159



drc.ohio.gov

770 West Broad Street
Columbus, Ohio 43222

Mission

The Ohio Department of Rehabilitation and Correction serves to reduce crime in Ohio.

List of Services/Programs

- ❖ Reentry
- ❖ Education
- ❖ Offender Workforce Development
- ❖ Citizen Circles
- ❖ Intensive Program Prisons
- ❖ Community Service
- ❖ Victim Services
- ❖ Agricultural and Farm Services
- ❖ Ohio Risk Assessment System

Divisions/Offices

- ❖ [Legal Services](#)
- ❖ [Office of Correctional Healthcare](#)
- ❖ [Parole and Community Service](#)
- ❖ [Human Resources](#)
- ❖ [Legislative](#)
- ❖ [Communications](#)
- ❖ [Administration](#)
- ❖ [Office of Offender Reentry](#)
- ❖ [Office of the Chief Inspector](#)

Key Contacts

- ❖ Gary C. Mohr, *Director*- 614.752.1150
- ❖ Stephen C. Gray, *Legal Services*- 614.752.1765
- ❖ Joellen Smith, *Communications Chief*- 614.752.1150
- ❖ David Bobby, *Office of Prisons Director*- 614.752.1711
- ❖ Scott Neely, *Legislative Liaison*- 614.752.1150
- ❖ Sara Andrews, *Dep. Dir. Of Parole and Community Services*- 614.752.1235
- ❖ Gary Croft, *Chief Inspector*- 614.752.1677

Hispanic Outreach and
Bilingual Services

- Outreach Programs:**
- ❖ The Hispanic/Latino Committee in Ohio hopes to enforce a positive environment for the Hispanic/Latino inmate population and correctional staff ([See link](#))
 - ❖ [VINE](#), the Victim Information and Notification Everyday hotline is available in English and Spanish
 - ❖ Victim Conference Day [brochure](#) in Spanish

**DEPARTMENT OF
REHABILITATION AND
CORRECTION**

ph #: 614.752.1159



drc.ohio.gov

770 West Broad Street
Columbus, Ohio 43222

DIVISIONS	SERVICE DETAILS
<p>Legal Services 614.752.1765</p>	<ul style="list-style-type: none"> ❖ Manages legal concerns for the Department
<p>Office of Correctional Healthcare 614.752.1697</p>	<ul style="list-style-type: none"> ❖ Offers medical services, mental health services, and recovery services
<p>Human Resources 614.752.1795</p>	<ul style="list-style-type: none"> ❖ Responsible for recruitment, assessment, hiring, and training of corrections professionals.
<p>Parole and Community Services 614.752.1235</p>	<ul style="list-style-type: none"> ❖ Strives to protect Ohioans by providing supervision of adult offenders ❖ Works with local criminal justice officials and community and state agencies to provide safe community service sanctions for adult offenders

<p>DEPARTMENT OF TAXATION</p> <p>ph #: 800.282.1780</p>	 <p>tax.ohio.gov</p>	<p>4485 Northland Ridge Blvd. Columbus, Ohio 43229</p>
<p>Mission</p>	<p>The Ohio Department of Taxation exists to provide quality service to Ohio taxpayers by helping them with their tax responsibilities and enforcing the tax law.</p>	
<p>List of Services/Programs</p>	<ul style="list-style-type: none"> ❖ File taxes online ❖ Pay online ❖ Check refund status ❖ Student Tax Education 	<ul style="list-style-type: none"> ❖ Local Tax Information ❖ Tax Professional Assistance ❖ Revenue Accounting ❖ Real Property Tax
<p>Divisions/Offices</p>	<ul style="list-style-type: none"> ❖ Taxpayer Services Division ❖ Tax Commissioner’s Office ❖ Human Resources ❖ Bankruptcy Division 	<ul style="list-style-type: none"> ❖ Budget and Fiscal ❖ Business Tax Division ❖ Communication
<p>Key Contacts</p>	<ul style="list-style-type: none"> ❖ Brenda McDonald, <i>Administrator</i>- 800.282.1780 ❖ Joseph Testa, <i>Tax Commissioner</i>- 614.466.2166 ❖ Steven Gray, <i>Exec. Admin. Human Resources</i>- 614.466.3020 	<ul style="list-style-type: none"> ❖ Sandra Cataline, <i>Fiscal Officer</i>- 614.466.8067 ❖ Gary Gudmundson, <i>Communications Director</i>- 614.466.0099 ❖ Rebecca Daum, <i>Admin. Bankruptcy Division</i>- 614.752.6864
<p>Hispanic Outreach and Bilingual Services</p>	<ul style="list-style-type: none"> ❖ At the beginning of 2008, Ohio unveiled Spanish versions of IT 1040 and IT 1040EZ forms. ❖ Although no bilingual hotline is available, at the beginning of 2008 Ohio Department of Taxation retained the services of Language Line Services of California, to help in cases when a non-English speaker calls one of the hotlines: <ul style="list-style-type: none"> ➤ Individual Taxpayer Assistance- 800.282.1780 ➤ Business Taxpayer Assistance- 888.405.4039 ➤ Income Tax Refund Hotline- 800.282.1784 ➤ Tax Professional Hotline- 614.728.1055 	

**DEPARTMENT OF
TAXATION**

ph #: 800.282.1780



4485 Northland Ridge Blvd.
Columbus, Ohio 43229

tax.ohio.gov

DIVISIONS

SERVICE DETAILS

Individual Taxpayer Services
800.282.1780

❖ Provides instructions on how to file taxes, pay online, etc.

General Business Services
800.405.4039

❖ Provides information on how to open and close a business, file an appeal, pay online and file taxes.

Tax Professional Hotline
614.728.1055

❖ Offers assistance for tax professionals.

**DEPARTMENT OF
TRANSPORTATION**

ph. #: 614.466.7170



dot.state.oh.us

1980 West Broad Street
Columbus, Ohio 43223

Mission

This department works to provide safe roadways for travelers and make Ohio's infrastructure more efficient.

List of Services/Programs

- ❖ Adopt-A-Highway
- ❖ Ohio's Scenic Byways
- ❖ Equipment Auctions and Sales
- ❖ Ice and Snow- Winter Weather Information
- ❖ National Traffic and Road Closure Information
- ❖ Ohio Turnpike
- ❖ Ohio Tourism

Divisions/Offices

- ❖ [Legal Counsel & Equal Opportunity](#)
- ❖ [Communications](#)
- ❖ [Construction Management](#)
- ❖ [Finance](#)
- ❖ [Human Resources](#)
- ❖ [Information Technology](#)
- ❖ [Legislative Affairs](#)

Key Contacts

- ❖ Jerry Wray, *Director*- 614.466.2335
- ❖ Patrick J. Piccininni, *Chief Legal Counsel*- 614.466.3664
- ❖ Kim Watson, *Office of Equal Opportunity Administrator*- 614.728.9245
- ❖ Nick Nicholson, *Dep. Dir. of Human Resources*- 614.466.8992
- ❖ Melissa Ayers, *Communications*- 614.644.8640

Hispanic Outreach and Bilingual Services

- ❖ Outreach efforts encompass women and minorities, including Hispanics and those with disabilities.
- ❖ Human resources professionals across the state attend career fairs hosted by these organizations, speak to members about ODOT and opportunities with ODOT, and send ODOT job postings to these organizations.

**DEPARTMENT OF
TRANSPORTATION**

ph. #: 614.466.7170



dot.state.oh.us

1980 West Broad Street
Columbus, Ohio 43223

DIVISIONS	SERVICE DETAILS
Division of Engineering 614.351.2892	❖ Provides quality specialized engineering, assistance and support for various projects in Ohio.
Construction Management 614.387.1250	❖ Provides support and guidance for administration and construction of Ohio infrastructure. ❖ Strives to ensure a safe and comfortable ride to the public in Ohio, while minimizing construction and traffic delay.
Human Resources 614.466.8992	❖ Manages hiring and training processes for Ohio Department of Transportation.

<p>DEPARTMENT OF VETERANS SERVICES</p> <p>ph#: :614.644.0898</p>	 <p>dvs.ohio.gov</p>	<p>77 South High Street 7th Floor Columbus, Ohio 43215</p>
<p>Mission</p>	<p>The Ohio Department of Veterans Services exists to recognize Ohio veterans and provide them with necessary benefits and help.</p>	
<p>List of Services/Programs</p>	<ul style="list-style-type: none"> ❖ Veterans Education ❖ Veterans Homes ❖ Veterans Hall of Fame 	<ul style="list-style-type: none"> ❖ Legislative Services ❖ Veterans Bonus
<p>Divisions/Offices</p>	<ul style="list-style-type: none"> ❖ Legislative Office ❖ State Approving Agency ❖ Veterans Homes 	<ul style="list-style-type: none"> ❖ Hall of Fame ❖ Troops to Teachers
<p>Key Contacts</p>	<ul style="list-style-type: none"> ❖ Timothy C. Gorrell, <i>Director</i> ❖ Jason A. Dominguez, <i>Asst. Director</i>- 614.728.1084 ❖ Karen Kish, <i>Hall of Fame Director</i>- 614.752.8941 ❖ Richard Hatcher, <i>Superintendent of Veterans Homes</i>- 419.625.2454x1200 	<ul style="list-style-type: none"> ❖ Robert Breeckner, <i>Dep. Dir. Veterans Educational Programs Office</i>- 614.995.5915 ❖ <i>Media Relations</i>- 614.728.0235 ❖ <i>Ohio Veterans Benefits</i>- 1.877.644.6838
<p>Hispanic Outreach and Bilingual Services</p>	<ul style="list-style-type: none"> ❖ Hispanic/Latino veterans are encouraged to take advantage of all available services. ❖ The Ohio Latino Affairs Commission honors Latino veterans at the annual Distinguished Hispanic Ohioan Gala with the Latino Military Service of Distinction Award 	

DIVISIONS	SERVICE DETAILS
<p>Veterans Education 614.995.5915</p>	<ul style="list-style-type: none"> ❖ The State Approving Agency reviews, audits, evaluates, approves and oversees schools and training facilities to ensure quality standards ❖ The Troops-To-Teachers program helps recruit quality teachers to serve students in high-risk areas
<p>Veterans Homes 419.625.2454x1200</p>	<ul style="list-style-type: none"> ❖ Strives to provide a safe home environment for Ohio veterans
<p>Veterans Hall of Fame 614.752.8941</p>	<ul style="list-style-type: none"> ❖ Hopes to accurately recognize Ohio veterans for their contributions to society

<p>DEPARTMENT OF YOUTH SERVICES</p> <p>ph. #: 614.466.4314</p>	 <p>dys.ohio.gov</p>	<p>30 West Spring Street Columbus, Ohio 43215</p>
<p>Mission</p>	<p>The Ohio Department of Youth Services strives to improve Ohio's future by habilitating youth and empowering families and communities.</p>	
<p>List of Services/Programs</p>	<ul style="list-style-type: none"> ❖ Victim Services ❖ Prison Rape Elimination ❖ Courts and Community Services ❖ Family Services 	<ul style="list-style-type: none"> ❖ Reentry Services ❖ Volunteer opportunities ❖ Disproportionate Minority Contact
<p>Divisions/Offices</p>	<ul style="list-style-type: none"> ❖ Central Office ❖ Facility Programs and Operations ❖ Legal Services ❖ Human Resources 	<ul style="list-style-type: none"> ❖ Office of Quality Assurance & Improvement ❖ Legislative Affairs ❖ Office of Communications ❖ Release, Parole and Integrated Reentry Services
<p>Key Contacts</p>	<ul style="list-style-type: none"> ❖ Harvey J. Reed, <i>Director</i>- 614.466.8783 ❖ Jennifer Fears, <i>Chief Inspector</i>- 614.466.3576 ❖ Dustin Calhoun, <i>Chief Legal Counsel</i>- 614.728.6968 ❖ Cedric Collins, <i>Legislative Liaison</i>- 614.466.8657 ❖ Kim Parsell, <i>Communications Chief</i>- 614.466.9854 	<ul style="list-style-type: none"> ❖ Rochelle Jones, <i>Human Resources</i>- 614.644.6093 ❖ Ryan Gies, <i>Courts and Community Services</i>- 614.728.3153 ❖ Kevin Shepherd, <i>Release, Parole and Reentry</i>- 614.644.6428
<p>Hispanic Outreach and Bilingual Services</p>	<ul style="list-style-type: none"> ❖ The Disproportionate Minority Contact determines the number of minority juveniles who come into contact with the juvenile justice system, including Latino youth 	

**DEPARTMENT OF
YOUTH SERVICES**


ph. #: 614.466.4314



dys.ohio.gov

30 West Spring Street
Columbus, Ohio 43215

DIVISIONS	SERVICE DETAILS
<p>Human Resources 614.644.6093</p>	<ul style="list-style-type: none"> ❖ Responsible for all staff, youth and operations within the DYS institutions. ❖ Monitors, evaluates, and supports institutional procedures and activities regularly.
<p>Reentry 614.644.5179</p>	<ul style="list-style-type: none"> ❖ Administers the process of preparing juveniles for return to their homes, community and schools
<p>Family Services 614.466.4314</p>	<ul style="list-style-type: none"> ❖ Encourages family and supporters of juveniles to help in treatment process
<p>DYS Tip Line 855.577.7714</p>	<ul style="list-style-type: none"> ❖ Provides tips for the safety of youth ❖ Call with any safety issues or matters related to sexual misconduct

<p>Governor’s Office of Health Transformation ph. #: 614.752.2784</p>	 <p>77 South High Street 30th Floor Columbus, Ohio 43215</p>	
<p>Mission</p>	<p>The Governor’s Office of Health Transformation hopes to modernize the fragmented system of Medicaid in Ohio, improve the quality of health services available to consumers and families, and provide the best value to taxpayers.</p>	
<p>List of Services/Programs</p>	<ul style="list-style-type: none"> ❖ Modernize Medicaid Reforms ❖ Health and Human Services 	<ul style="list-style-type: none"> ❖ Pay for Value ❖ Budget Initiatives
<p>Divisions/Offices</p>	<ul style="list-style-type: none"> ❖ <u>Modernize Medicaid</u> ❖ <u>Streamline Health and Human Services</u> 	<ul style="list-style-type: none"> ❖ <u>Pay for Value</u>
<p>Key Contacts</p>	<ul style="list-style-type: none"> ❖ Greg Moody, <i>Director</i>- 614.752.2784 ❖ Monica Juenger, <i>Dir. of Stakeholder Relations</i>- 614.752.2784 	<ul style="list-style-type: none"> ❖ Dave Salisbury, <i>Legislative Liaison</i>- 614.644.6265
<p>Hispanic Outreach and Bilingual Services</p>	<ul style="list-style-type: none"> ❖ Medicaid modernization will have a strong impact on the Latinos involved with the program and those wishing to apply for Medicaid services. 	

<p>Office of the Ohio Consumer's Counsel</p> <p>ph #: 614.466.8574</p>	 <p>pickocc.org</p>	<p>10 West Broad Street Suite 1800 Columbus, Ohio 43215</p>
<p>Mission</p>	<p>The OCC advocates for Ohio's residential utility consumers through representation and education in a variety of forums.</p>	
<p>List of Services/Programs</p>	<ul style="list-style-type: none"> ❖ Electric ❖ Tree Trimming ❖ Natural Gas ❖ Telecommunications 	<ul style="list-style-type: none"> ❖ Water ❖ Smart Energy ❖ Legislative Services ❖ Education ❖ Press Room
<p>Divisions/Offices</p>	<ul style="list-style-type: none"> ❖ Electric ❖ Natural Gas ❖ Telecommunications ❖ Water 	<ul style="list-style-type: none"> ❖ Smart Energy ❖ Press Room ❖ Publications ❖ Speaker's Bureau
<p>Key Contacts</p>	<ul style="list-style-type: none"> ❖ Bruce J. Weston, <i>Legal Director</i>- 614.387.2969 ❖ Melissa Yost, <i>Deputy Consumer's Counsel</i>-614.466.1291 	<ul style="list-style-type: none"> ❖ Charles Repuzynsky, <i>Director of Operations</i>- 614.466.7249 ❖ Beth Hixon, <i>Analytical Services Dept.</i>- 614.752.0229
<p>Hispanic Outreach and Bilingual Services</p>	<ul style="list-style-type: none"> ❖ Spanish language website at: Office of the Ohio Consumers' Counsel. ❖ Plays an active role in the five Hispanic coalitions in Ohio, which provide the OCC with the opportunity to network with organizations and agencies that work closely with Spanish-speakers ❖ <i>El Informador</i>, the OCC's Spanish newsletter, covers key utility issues and translates OCC's publications ❖ The OCC is a board member for the Latino Empowerment Outreach Network (LEON) ❖ OCC helped create the Greater Cincinnati Hispanic/Latino Coalition ❖ Participated in 59 outreach events for Ohio's Hispanic population 	

OHIO ATTORNEY GENERAL

ph#: 614.466.4986



ohioattorneygeneral.gov

30 East Broad Street
14th Floor
Columbus, Ohio 43215

Mission

The Attorney General acts as Ohio's representative in all legal matters. This office is also responsible for collecting taxes, fines and other money owed to the state. The Attorney General renders opinions on the state's constitution and initiates lawsuits on behalf of the state.

List of Services/Programs

- ❖ Charitable Registration
- ❖ Concealed Carry
- ❖ File a complaint
- ❖ Law Enforcement
- ❖ Report Tips & Scams
- ❖ Training and Education
- ❖ Legal Services
- ❖ Media releases
- ❖ Foreclosure
- ❖ Sex Offender Search

Divisions/Offices

- ❖ [Individuals & Families](#)
- ❖ [Business](#)
- ❖ [Law Enforcement](#)
- ❖ [Media](#)
- ❖ [Legal](#)
- ❖ [Training & Education](#)

Key Contacts

- ❖ Mike DeWine, *Attorney General*- 614.466.4986
- ❖ Lisa Hackley, *Communications Director*- 614.466.3840
- ❖ Dan Tierney, *AGO Spokesperson*- 614.466.3840
- ❖ Jennifer Scott
ADM Staff
614.466.1780
- ❖ Jill Del Greco, *Public Information Officer*- 614.466.3840
- ❖ Kate Hanson, *Public Information Officer*- 614.466.3840
- ❖ *Attorney General's Help Center*- 800.282.0515

Hispanic Outreach and Bilingual Services

- ❖ Website may be translated into Spanish, Arabic, and 50 other languages

OHIO CIVIL RIGHTS COMMISSION

ph #: 614.466.2785



crc.ohio.gov

30 East Broad Street
5th Floor
Columbus, Ohio 43215

Mission

The Ohio Civil Rights Commission exists to enforce state laws against discrimination. The office receives and investigates charges of discrimination in employment, places of public accommodation, housing, credit, and disability in higher education on the bases of race, color, religion, sex, national origin, disability, age, ancestry, military status or familial status.

List of Services/Programs

- ❖ [Filing a Charge](#)
- ❖ [Business Services](#)
- ❖ [Public Affairs](#)
- ❖ [Legal & Policy](#)

Divisions/Offices

- ❖ Director's Office
- ❖ Human Resources & Enforcement
- ❖ Legal Counsel
- ❖ Operations
- ❖ Public Affairs and Civic Engagement
- ❖ IT Services

Key Contacts

- ❖ G. Michael Payton, *Executive Director*- 614.466.2785
- ❖ Keith P. McNeil, *Regional Counsel Director of Operations*- 614.466.6103

Hispanic Outreach and Bilingual Services
Bilingual Staff:

Vera Boggs, *Regional Director (Cleveland, Akron)*
216.787.3150, 330.643.3100

Beatrice Sanchez, *Cleveland Regional Office*
937.285.6511

Andrew Seifert, *Columbus Regional Office*
614.466.7342

- ❖ Cultural Horizons- Program aimed at providing cultural awareness and education for the citizens of Ohio.
- ❖ One bilingual staff member employed in each of OCRC's 6 regional offices across Ohio.
- ❖ Automated phone system has option for service in Spanish.
- ❖ [Informational brochures](#) available in English and Spanish

**OHIO CIVIL RIGHTS
COMMISSION**

ph #: 614.466.2785



crc.ohio.gov

30 East Broad Street
5th Floor
Columbus, Ohio 43215

DIVISIONS	SERVICE DETAILS
Human Resources	<ul style="list-style-type: none"> ❖ Manages all employment-related events such as payroll and benefits
Enforcement and Compliance	<ul style="list-style-type: none"> ❖ Handles all aspects of enforcing compliance agreements between parties, compliance with Federal contracts, Commission meetings and internal compliance requirements. ❖ Oversees investigation of high-profile, media sensitive investigations.
Operations	<ul style="list-style-type: none"> ❖ Includes the oversight of the six regional offices and all investigations conducted in those offices. ❖ The Regional Operations Director serves as regional counsel.
Legal Counsel	<ul style="list-style-type: none"> ❖ Serves as agency legal counsel and intergovernmental & legislative affairs liaison.
Public Affairs	<ul style="list-style-type: none"> ❖ Oversees the agency's educational and outreach program. ❖ Handles media and communications relations.

<p>OHIO ENVIRONMENTAL PROTECTION AGENCY</p> <p>ph. #: 614.644.3020</p>	 <p>epa.state.oh.us</p>	<p>50 West Town Street Suite 700 Columbus, Ohio 43215</p>
<p>Mission</p>	<p>The Ohio Environmental Protection Agency exists to protect the environmental and public health by ensuring compliance with environmental laws and demonstrating leadership in environmental stewardship.</p>	
<p>List of Services/Programs</p>	<ul style="list-style-type: none"> ❖ Monitor air quality ❖ Attain/maintain National Air Quality Standards ❖ Reduce Air Toxics ❖ Restore/maintain quality of Ohio's rivers/streams ❖ Timely and efficient permit issuance 	<ul style="list-style-type: none"> ❖ Identify polluting vehicles ❖ Respond to emergency releases and assist communities on how to respond to releases of hazardous materials
<p>Divisions/Offices</p>	<ul style="list-style-type: none"> ❖ <u>Air Pollution Control</u> ❖ <u>Compliance Assistance and Pollution Prevention</u> ❖ <u>Drinking and Ground Waters</u> ❖ <u>Employee Services</u> ❖ <u>Environmental and Financial Assistance</u> 	<ul style="list-style-type: none"> ❖ <u>Environmental Response and Revitalization</u> ❖ <u>Legal Services</u> ❖ <u>Materials and Waste Management</u> ❖ <u>Public Interest Center</u> ❖ <u>Surface Water</u>
<p>Key Contacts</p>	<ul style="list-style-type: none"> ❖ Scott J. Nally, <i>Director</i>- 614.644.2782 ❖ Laura Factor, <i>Assistant Director</i>- 614.644.2782 ❖ Christopher Abbruzzese, <i>Deputy Director of Communications</i>- 614.644.2782 	<ul style="list-style-type: none"> ❖ Isaac Robinson, <i>Central District Office Director</i>- 614.728.3778 ❖ Laurie Stevenson, <i>Business Relations</i>- 614.644.2344 ❖ Melissa Jackson, <i>Office of Employee Services</i>- 614.644.2100

OHIO ENVIRONMENTAL PROTECTION AGENCY

ph. #: 614.644.3020



epa.state.oh.us

50 West Town Street
Suite 700
Columbus, Ohio 43215

Hispanic Outreach and Bilingual Services

- ❖ The Ohio Environmental Education Fund (OEEF) provides grants for education projects, including projects that produce materials in languages other than English, to target specific audiences.
- ❖ Utilizes Title VII of the Civil Rights Act of 1964 to protect employment discrimination on the basis of national origin, race, color, religion and sex.
- ❖ The Office of Equal Employment Opportunity hopes to maintain fair and equal treatment for all employees, regardless of race, color, sex, age, national origin, religion, disability, veteran status, sexual orientation, etc.

DIVISIONS	SERVICE DETAILS
Air Pollution 614.644.3858	<ul style="list-style-type: none"> ❖ Attain and maintain the National Air Quality Standards ❖ Identifies polluting vehicles ❖ Monitor air quality and reduce air toxics
Drinking and Ground Water 614.644.2752	<ul style="list-style-type: none"> ❖ Ensures that Ohio's public water systems provide safe drinking water
Environmental Services 614.644.4247	<ul style="list-style-type: none"> ❖ Provides biological and chemical data and technical assistance to other divisions in order to help protect human health and the environment.
Waste Management 614.644.2980	<ul style="list-style-type: none"> ❖ Promotes pollution prevention and the proper management and clean up of hazardous waste material.
Surface Water 614.644.2001	<ul style="list-style-type: none"> ❖ Issues permits to regulate wastewater treatment plants, factories and storm water to reduce impact of pollutants

OHIO HOUSING FINANCE AGENCY

ph#: 614.466.7970



ohiohome.org

57 East Main Street
Columbus, Ohio 43215

Mission

The Ohio Housing Finance Agency manages development, rehabilitation and financing of low to moderate income housing in Ohio. This department strives to help first-time homebuyers, renters and senior citizens find affordable housing. OHFA provides Ohioans with opportunities regarding financing quality and affordable rental housing.

List of Services/Programs

- ❖ First-Time Homebuyer Program
- ❖ Housing Development Programs
- ❖ Program Compliance
- ❖ Housing Investment Fund
- ❖ Down Payment Assistance
- ❖ Housing Tax Credit
- ❖ Multifamily Bond Program
- ❖ Heritage Home Program

Divisions/Offices

- ❖ [Director's Office](#)
- ❖ Legislative Affairs
- ❖ Legal Counsel
- ❖ Communications & Marketing
- ❖ Human Resources
- ❖ [Homeownership](#)
- ❖ [Renters](#)
- ❖ [Housing Partners](#)
- ❖ [Affordable Housing Research and Strategic Planning](#)

Key Contacts

- ❖ Douglas A. Garver, *Executive Director*- 614.466.8050
- ❖ Sean W. Thomas, *Chief of Staff*- 614.644.5772
- ❖ Guy Ford, *Director of Legislative Affairs*- 614.995.1092
- ❖ Clare Long, *Director of Human Resources*- 614.466.3757
- ❖ Marlo Tannous, *Chief Legal Counsel*- 614.644.4902
- ❖ Arlyne Alston, *Dir. of Communications & Marketing*- 614.387.2863
- ❖ Brian Carnahan, *Dir. of Program Compliance*- 614.728.5608

Hispanic Outreach and Bilingual Services

- ❖ [Find a Spanish-Speaking Lender](#)
- ❖ Most pages of website have an “enEspañol” translation button

<p>OHIO COMMISSION ON HISPANIC/LATINO AFFAIRS</p> <p>Ph#: 614.466.8333</p>	 <p>http://ochla.ohio.gov</p>	<p>77 South High Street Columbus, Ohio 43215 Riffe Building, 18th Floor</p>
<p>Mission</p>	<p>The purpose of the Ohio Latino Affairs Commission is to advise state government on issues affecting Hispanic Ohioans, to connect the diverse Latino communities across the state, and to build the capacity of community organizations so they may better serve the fast growing population of Ohio. The commission serves as a liaison between government and the Hispanic/Latino community in Ohio and advocates the development and implementation of policies and programs to address the needs of the Hispanic/Latino Ohioans</p>	
<p>List of Services/Programs</p>	<ul style="list-style-type: none"> ❖ <u>Public Policy Center</u> -Advises on policy issues impacting Latinos -Creates opportunities for Civic Education and Engagement -Issues Policy Research and Papers -Connects Latinos to local and state governments 	<ul style="list-style-type: none"> ❖ <u>Latino Community Network</u> -Hub of information for Latinos and Latino serving organizations -Issues directories and resources for Hispanics -Maintains a calendar of community events & news -Provides constituent services
	<ul style="list-style-type: none"> ❖ <u>Organizations Development Center</u> -Creates training programs for capacity development -Works with Hispanic leaders and serving organizations -Maintains database of grants and capacity development opportunities -Supports leadership development and organizational development of Hispanics and serving organizations 	
<p>Key Contacts</p>	<ul style="list-style-type: none"> ❖ Lilleana Cavanaugh, MBA <i>Executive Director</i> 614-466-8370 ❖ Vacant, <i>Public Policy Center</i> 614-728-8364 ❖ Lair Marin-Marcum, <i>Community Liaison</i> (614) 728-8344 	<ul style="list-style-type: none"> ❖ Georgina Alvarez, <i>Organizations Development Center</i> (614) 728-8345 ❖ Briana Black, <i>Administrative Clerk</i> 614-466-8333
<p>Hispanic Outreach and Bilingual Services</p>	<ul style="list-style-type: none"> ❖ Offers English↔Spanish information and resources. Bilingual staff are available on regular basis. 	

<p>OHIO COMMISSION ON MINORITY HEALTH</p> <p>Ph#: 614.466.4000</p>	 <p>mih.ohio.gov</p>	<p>77 South High Street Columbus, Ohio 43215</p>
<p>Mission</p>	<p>The Ohio Commission on Minority Health is committed to erasing disparities in minority health through innovative strategies and financial opportunities, public health promotion, legislative action, public policy, and systems change.</p>	
<p>List of Services/Programs</p>	<ul style="list-style-type: none"> ❖ Research Evaluation and Enhancement Program (REEP) ❖ Grant Opportunities (Annual and Biennial funding) ❖ Minority Health Month 	<ul style="list-style-type: none"> ❖ Legislative Updates ❖ Media & News ❖ Federal Publications ❖ Federal and State Health Reports
<p>Divisions/Offices</p>	<ul style="list-style-type: none"> ❖ <u>Regional Offices</u> ❖ Office of Health Transformation ❖ Director's Office 	<ul style="list-style-type: none"> ❖ Fiscal Office ❖ Health Promotion and Education
<p>Key Contacts</p>	<ul style="list-style-type: none"> ❖ Angela C. Dawson, <i>Executive Director</i>- 614.466.4000 ❖ Reina M. Sims, <i>Program Manager</i>- 614.728.4374 	<ul style="list-style-type: none"> ❖ Venita O'Bannon, <i>Fiscal Specialist</i>- 614.644.6740 ❖ Sheronda Whitner, <i>Executive Assistant</i>- 614.466.4000
<p>Hispanic Outreach and Bilingual Services</p>	<ul style="list-style-type: none"> ❖ <u>The Office of Minority Health: Focus Areas and Priority Populations</u> (Including Hispanic, Latino Americans, African Americans, etc.) ❖ Addresses disease prevention, risk reduction, lifestyle choices, health care services and barriers to health care regarding Ohio's minority populations, including Hispanics and Latinos 	

OHIO SECRETARY OF STATE

Ph#: 614.466.2655



www.sos.state.oh.us

180 East Broad Street
Columbus, Ohio 43215

Mission

As Ohio's chief elections officer, the Secretary of State oversees the election process and appoints the members of boards of elections in each of Ohio's 88 counties. The Secretary of State supervises the administration of election laws; reviews statewide initiative and referendum petitions; chairs the Ohio Ballot Board, which approves ballot language for statewide issues; canvasses votes for all elective state offices and issues; investigates election fraud and irregularities; trains election officials, and works with counties to train poll workers.

List of Services/Programs

- ❖ Register to Vote
- ❖ Voting Absentee
- ❖ Campaign Finance
- ❖ Ohio Business Services
- ❖ Uniform Commercial Code
- ❖ Notary Public
- ❖ Historical Documents
- ❖ Election Results & Data
- ❖ Candidates

Divisions/Offices

- ❖ [Jon Husted's Office](#)
- ❖ [Business Services Division](#)
- ❖ [Legislation & Ballot Issues](#)
- ❖ [Media Center](#)
- ❖ [Elections Division](#)

Key Contacts

- ❖ Jon Husted, *Director Secretary of State*- 614.387.7323
- ❖ Brett Harbage, *ADA Coordinator*- 614.387.6039
- ❖ *Media Inquiries*- 614.995.2239
- ❖ *Military Liaison*- 877.767.6446x4
- ❖ *Ohio Business Profile Coordinator*- 877.767.6446x4
- ❖ *Elections Division*- 614.466.2585

Hispanic Outreach and Bilingual Services

- ❖ [Absentee Ballot Request](#) available in Spanish
- ❖ [Voter Registration Form and Instructions](#) available in Spanish
- ❖ [Online Change of Address](#) available in Spanish
- ❖ [Diversity in Ohio](#)

STATE TREASURER OF OHIO

Ph#: 614. 466.2160



tos.ohio.gov

30 East Broad Street
9th Floor
Columbus, Ohio 43215

Mission

The mission of the Ohio Treasury is to protect and invest state funds while providing innovative financial education and resources, empowering Ohioans to make smart money choices.

List of Services/Programs

- ❖ State Treasury Asset Reserve (STAR)
- ❖ Buckeye Savers
- ❖ Bid Ohio
- ❖ Veteran's Preference
- ❖ Smart Money Choices
- ❖ Center for Public Investment Management (CPIM)
- ❖ Earned Income Tax Credit (EITC)
- ❖ Agency Collateral
- ❖ Custody Services

Divisions/Offices


- ❖ Communications
- ❖ Debt Management
- ❖ Human Resources & Fiscal Services
- ❖ Legislative & Policy
- ❖ Revenue Management
- ❖ Trust
- ❖ Economic Development and Financial Literacy
- ❖ Financial Education
(For full list, click [here](#))

Key Contacts

- ❖ Josh Mandel, *Director*- 614.466.2160
- ❖ *Central Ohio Office*- 614.466.2160
- ❖ *STAR Ohio*- 1.800.648.7827
- ❖ *Toll Free Number*- 800.228.1102

Hispanic Outreach and Bilingual Services

- ❖ No specific outreach initiatives available at this time.

<p>OPPORTUNITY FOR OHIOANS WITH DISABILITIES</p> <p>ph. #: 614.438.1200</p>	 <p>ood.ohio.gov</p>	<p>150 East Campus View Blvd. Columbus, Ohio 43235</p>
<p>Mission</p>	<p>The mission of the OOD is to ensure individuals with disabilities to achieve quality employment, independence and disability determination outcomes through integrated services, partnerships and innovation.</p>	
<p>List of Services/Programs</p>	<ul style="list-style-type: none"> ❖ Personal Care Assistance ❖ Independent Living ❖ Employment First 	<ul style="list-style-type: none"> ❖ Business Enterprise ❖ Community Centers for the Deaf ❖ Ohio's Brain Injury Program
<p>Divisions/Offices</p>	<ul style="list-style-type: none"> ❖ Director's Office ❖ Bureau of Vocational Rehabilitation ❖ Bureau of Services for the Visually Impaired 	<ul style="list-style-type: none"> ❖ Division of Disability Determination
<p>Key Contacts</p>	<ul style="list-style-type: none"> ❖ Kevin Miller, <i>Executive Director</i>- 614.438.1214 ❖ Brenda Cronin, <i>Chief of Staff</i>- 614.438.1214 ❖ Janine Salloum Ashanin, <i>Dep. Dir. of Human Resources</i>- 614.438.1426 	<ul style="list-style-type: none"> ❖ Therese Dyer, <i>Chief Financial Officer</i>- 614.438.1763 ❖ Erik Williamson, <i>Dep. Dir. Division of Disability Determination</i>- 614.438.1501 ❖ Raivo Murnieks, <i>Dep. Dir. Division of Performance, Innovation, and Evaluation</i>- 614.438.1254
<p>Hispanic Outreach and Bilingual Services</p>	<ul style="list-style-type: none"> ❖ Has participated in a number of job fairs and minority health fair. ❖ Offers job training programs. ❖ Employer Services Specialists - Talk with employers on what RSC does and matches employers with job-ready workers with disabilities to fill human resources needs. ❖ Starts working with disabled high school kids ages 16 and over and with school districts to help the student in the transition into the job scene, offering training in an area of interest for the student. 	

OPPORTUNITY FOR OHIOANS WITH DISABILITIES

ph. #: 614.438.1200



150 East Campus View Blvd.
 Columbus, Ohio 43235

DIVISIONS	SERVICE DETAILS
Bureau of Vocational Rehabilitation	❖ Provides disabled individuals with services and support necessary to help them attain and maintain employment.
Bureau of Services for the Visually Impaired	❖ Helps Ohioans with low vision and blindness succeed in the work force.
Division of Disability Determination	❖ Determines medical eligibility for Ohioans who apply for Social Security disability benefits.